



# Service Referral Directory

*Current as of February 18, 2003*

P.O. Box 40977  
Indianapolis, Indiana 46240-0977  
Phone: 1-800-599-6043  
Fax: 317-706-2660

[www.state.in.us/faithworks](http://www.state.in.us/faithworks)

INDIANA  
WORKFORCE  
DEVELOPMENT





# TABLE OF CONTENTS

	<i>Page</i>
CHILD CARE AND EARLY EDUCATION	1
<i>Child Care Affordability</i>	
Child Care Development Fund Vouchers	1
<i>Early Education</i>	
Early Head Start & Head Start	1
Special Education Preschool	2
HEALTH CARE	2-7
<i>Health Coverage &amp; Access</i>	
Hoosier Healthwise	2
Indiana Comprehensive Health Insurance Association (ICHIA)	3
Hoosier Assurance Plan	3
Community Health Centers	3
<i>Maternal &amp; Child Health</i>	
Maternal & Child Health (MCH) Clinics	4
Vaccines for Children (VFC)	4
Healthy Start – Marion County	4
Family Planning	5
<i>Services for Seniors</i>	
Senior Health Insurance Information Program (SHIIP)	5
CHOICE	5
Medicaid for Seniors	6
HoosierRx	6
<i>Services for the Disabled</i>	
Medicaid for the Disabled	7
Children’s Special Health Care Services (CSHCS)	7
Home and Community-Based Waiver Services	7
PUBLIC INFORMATION, EDUCATION AND COMMUNITY SERVICE	8-14
<i>Baby First</i> Campaign	8
Indiana Family Helpline	8
Building Bright Beginnings	8
Indiana KIDSteps Magazine	9
Indiana Center on Early Childhood Development	9
Simple Steps	9
Indiana Child Care Collection	10
Seek and Demand Quality Child Care Initiative	10
Alcohol, Tobacco and Other Drug Prevention Services	10
Indiana Tobacco Prevention and Cessation	11
Indiana RESPECT	11
Families Schools & Communities	11
Parent Power	12
21 <sup>st</sup> Century Scholars	12
Learn and Serve America	12
AmeriCorps	13
Senior Corps	13
Step Ahead	14
EARLY INTERVENTION & PREVENTION	14-15
Healthy Families Indiana (HFI)	14
Indiana Childhood Lead Poisoning Prevention Program (ICLPP)	15
First Steps	15

INCOME & WORK SUPPORTS	16-27
<i>Income Supports</i>	
Federal Earned Income Tax Credit (EITC)	16
Indiana Earned Income Credit	16
Temporary Assistance to Needy Families (TANF)	16
<i>Savings Incentives</i>	
Individual Development Accounts (IDA)	17
<i>Crisis Intervention</i>	
General Assistance/Township Trustees	17
<i>Employment Services</i>	
Indiana Manpower & Comprehensive Training Program	17
Welfare-to-Work	18
Workforce Investment Act (WIA)	19
Employment Services for Veterans Program	19
Trade Adjustment Assistance (TAA) Program	20
NAFTA Transitional Adjustment Assistance (NAFTA-TAA) Program	20
Community College of Indiana	20
Work Opportunity Tax Credit (WOTC)	21
Unemployment Insurance	21
Vocational Rehabilitation	21
T.E.A.C.H.	22
<i>Nutrition Assistance</i>	
Women, Infants and Children (WIC)	22
Food Stamps	23
The Emergency Food Assistance Program (TEFAP)	23
Free and Reduced School Breakfast & Lunch	23
<i>Housing Assistance</i>	
Section 8 Rental Assistance	24
Guaranteed Rural Housing Loans	24
Section 502 Direct Loans	25
Mutual Self-Help Housing Program (Section 523)	25
Home Repair Loan and Grant Program (Section 504)	26
<i>Utility Services</i>	
Energy Assistance	26
Weatherization Assistance	27
<i>Child Support Collections</i>	
Child Support Enforcement	27
FAMILY PROTECTION AND PRESERVATION	28-29
<i>Family Violence</i>	
Domestic Violence Prevention and Treatment	28
Child Protective Services	28
<i>Family Preservation Placement Services</i>	
Family Preservation Services	29
Foster Care and Adoption Services	29
OTHER FAMILY SERVICES	30
Indiana Fathers & Families	30
FaithWorks Indiana	30
INCOME ELIGIBILITY RESOURCES	
Indiana Median Household Income	
Federal Poverty Level and Eligibility Guidelines	

## ***Child Care and Early Education***

### *Child Care Affordability*

#### CHILD CARE DEVELOPMENT FUND (CCDF) VOUCHERS

CCDF provides working families with incomes up to 143% of the federal poverty level (FPL) with a voucher for child care services. Families above the federal poverty level may have a co-payment of up to \$10 per week. If all CCDF funds are committed, there may be wait lists for vouchers.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Child Development  
[www.in.gov/fssa/children/bcd/index.html](http://www.in.gov/fssa/children/bcd/index.html)  
317.232.1144, Parent Line 888.463.5473, Provider Line 800.511.1144

Local Entity: Local voucher agents

Notes: \_\_\_\_\_  
\_\_\_\_\_

### *Early Education*

#### EARLY HEAD START & HEAD START

Head Start provides early childhood education; health and nutrition services; social services; family literacy; parent involvement; and disability services. Head Start is in all 92 counties, Early Head Start is in some counties. Children under the federal poverty level are eligible, some local centers may serve families at higher income levels. Early Head Start serves children birth to three and Head Start serves children from three to five years.

Federal Agency: U.S. Department of Health & Human Services, Head Start Bureau  
[www2.acf.dhhs.gov/programs/hsb/](http://www2.acf.dhhs.gov/programs/hsb/)  
[www.in.gov/fssa/children/headstart/index.html](http://www.in.gov/fssa/children/headstart/index.html)

Local Entity: Local grantees can be found on the second web site listed above.

Notes: \_\_\_\_\_  
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**SPECIAL EDUCATION PRESCHOOL**

Special Education Preschool is specifically designed instruction, provided at no cost to the parent, to meet unique needs of a student and may include: classroom or community-based instruction; therapies; assistive technology; counseling; parent counseling and training; and transportation. Eligibility is determined by the case conference committee and is related to a disability of the child, such as autism, physical disability, learning disability or health impairment.

State Agency: Indiana Department of Education, Division of Special Education  
<http://ideanet.doe.state.in.us/exceptional/>  
317.232.0570

Local Entity: Local School District

Notes: \_\_\_\_\_  
\_\_\_\_\_

***Health Care****Health Care Coverage & Access***HOOSIER HEALTHWISE**

Hoosier Healthwise (Indiana's Medicaid and Children's Health Insurance Program-CHIP) provides comprehensive health coverage for children up to 200% of the federal poverty level (FPL). Families above 150% of the FPL pay modest premiums and co-payments.

State Agency: Indiana Family and Social Services Administration  
[www.in.gov/fssa/hoosier\\_healthwise/index.html](http://www.in.gov/fssa/hoosier_healthwise/index.html)  
800.889.9949

Local Entity: Mail-in applications from toll-free number above; on-site application at enrollment centers, found on web site above, and at Local Offices of Family and Children.

Notes: \_\_\_\_\_  
\_\_\_\_\_

## INDIANA COMPREHENSIVE HEALTH INSURANCE ASSOCIATION (ICHIA)

ICHIA provides health insurance coverage to uninsured Indiana residents who are not eligible for Medicaid or Medicare. To be eligible, the applicant cannot have or be eligible for an insurance plan that provides comparable coverage under a group insurance plan and they must meet one of the following eligibility categories: (1) federally eligible; (2) rejected for substantially similar health coverage; (3) accepted but at a higher premium than ICHIA; (4) accepted for coverage but with coverage exclusions; or (5) diagnosed with an ICHIA-covered medical condition.

State Entity: Indiana Comprehensive Health Insurance Association (ICHIA)  
[www.onlinehealthplan.com/oasys/](http://www.onlinehealthplan.com/oasys/)  
800.552.7921

Local Entity: Applications are available at web site above.

Notes: \_\_\_\_\_  
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## HOOSIER ASSURANCE PLAN

The Hoosier Assurance Plan provides mental health and addictions services to adults with serious mental illness, children and adolescents with serious emotional disturbance and people of all ages with chronic addictive disorders. Applicants must also be under 200% of the FPL and must meet functioning level criteria.

State Agency: Indiana Family and Social Services Administration, Division of Mental Health  
[www.in.gov/fssa/shape/shape\\_home.html](http://www.in.gov/fssa/shape/shape_home.html)  
800.901.1133

Local Entity: Local managed care providers and community mental health centers listed on the web site above.

Notes: \_\_\_\_\_  
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## COMMUNITY HEALTH CENTERS

Community health centers provide medical services for insured and uninsured members of their local community. Community health centers focus on primary and preventive care for families in a consistent manner, providing a “medical home” to traditionally underserved populations in underserved areas.

State Agency: Indiana State Department of Health, Public Health Services Commission  
<http://www.in.gov/isdh/programs/community/awards.htm>

Local Entity: State-funded community health centers are listed at the web site above. Referrals to local community health centers can be made through the Indiana Family Helpline, 800.433.0746.

Notes: \_\_\_\_\_  
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*Maternal & Child Health***MATERNAL & CHILD HEALTH (MCH) CLINICS**

MCH provides primary medical services, including well-baby and well-child services, immunizations, treatment for minor illnesses, and referral for chronic illness; social services; and nutritional counseling. Services are open to all women and children; services are targeted to women of childbearing age, low-income families and those without access to health care. Services are free for families under the federal poverty level.

State Agency: Indiana State Department of Health  
[www.in.gov/isdh/programs/mch/index2.htm](http://www.in.gov/isdh/programs/mch/index2.htm)  
Indiana Family Helpline 800.433.0746

Local Entity: Local health departments, not-for-profit agencies, hospitals and social service agencies provide MCH services. Agencies can be found on the web site above.

Notes: \_\_\_\_\_  
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**VACCINES FOR CHILDREN (VFC)**

VFC provides free immunizations to all age-appropriate, medically eligible children. Eligible children include the uninsured, Medicaid-eligible and Native Americans. Underinsured children, whose insurance does not cover immunizations, may receive VFC vaccines in Federally Qualified Health Centers (FQHCs) ONLY. Each local health department, 71 other public health clinics and about 1,000 primary care physicians provide VFC vaccines.

State Agency: Indiana State Department of Health  
Indiana Family Helpline 800.433.0746  
[www.in.gov/isdh/links/local\\_dep/index.htm](http://www.in.gov/isdh/links/local_dep/index.htm)

Local Entity: Referrals for immunizations and to FQHCs may be made through the Indiana Family Helpline, or at a local health department (see directory at web site above).

Notes: \_\_\_\_\_  
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**HEALTHY START – MARION COUNTY**

Healthy Start in Marion County [Indianapolis Prevention of Adolescent Pregnancy Program (I-PAPP)] provides health and education-based services to non-pregnant pre-adolescents and adolescents (ages 10-19) and to pregnant and parenting adolescents (under 19). Some services are also provided to the parents of the adolescents.

Lead Entity: Healthy Start Initiative  
800.331.BABY (English) or 800.504.7081 (Spanish)

Local Entity: Health and Hospital Corporation of Marion County  
Marion County Health Department  
317.221.2126

Notes: \_\_\_\_\_  
\_\_\_\_\_



## FAMILY PLANNING

Family planning services include physical exams, family planning counseling and contraceptive supplies, as well as nutrition counseling, psychosocial assessment, counseling and referral and health education. Services are targeted to women under 250% of the federal poverty level of childbearing age (primarily 15-44 years).

State Agency: Indiana State Department of Health (ISDH)  
Indiana Family Helpline 800.433.0746

Local Entity: Local family planning clinics may be located through the Indiana Family Helpline.

Notes: \_\_\_\_\_  
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*Services for Seniors*

## SENIOR HEALTH INSURANCE INFORMATION PLAN (SHIIP)

SHIIP provides free information and counseling services to seniors and pre-retirees regarding Medicare, Long-Term Insurance and related benefits. Counselors can help individuals with issues like coverage and claims processing, as well as speak to a group about health services for retirees.

State Agency: Indiana Department of Insurance (with the federal Health Care Financing Administration)  
[www.in.gov/idoi/shiip/](http://www.in.gov/idoi/shiip/)  
[www.in.gov/idoi/shiip/refcounsel.htm](http://www.in.gov/idoi/shiip/refcounsel.htm)  
800.452.4800

Local Entity: Local SHIIP counselors may be found in 62 counties across the state (see the second web site above). Information is also available over the phone at the toll-free number above.

Notes: \_\_\_\_\_  
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## COMMUNITY AND HOME OPTIONS TO INSTITUTIONAL CARE FOR THE ELDERLY AND DISABLED

CHOICE provides daily living assistance to individuals who are 60 years of age or older, or of any age with disabilities, and are unable to perform two or more activities of daily living.

State Agency: Indiana Family and Social Services Administration  
Division of Disability, Aging and Rehabilitative Services  
[www.state.in.us/fssa/elderly/aging/](http://www.state.in.us/fssa/elderly/aging/)

Local Entity: Area Agencies on Aging  
800.986.3505

Notes: \_\_\_\_\_  
\_\_\_\_\_

## MEDICAID FOR SENIORS

Many elderly individuals are eligible for health care through Medicaid or for Medicaid assistance with Medicare expenses, such as premiums, co-pays and deductibles.

State Agency: Indiana Family and Social Services Administration

[www.in.gov/fssa/servicedisabl/medicaid/](http://www.in.gov/fssa/servicedisabl/medicaid/)

[www.in.gov/fssa/children/dfc/directory/](http://www.in.gov/fssa/children/dfc/directory/)

Indiana Area Agencies on Aging

[www.state.in.us/fssa/elderly/aaa/](http://www.state.in.us/fssa/elderly/aaa/)

800.986.3505

Local Entity: SHIIP counselors (see the top of this page) can provide additional information about Medicaid eligibility for seniors, as well as Area Agencies on Aging (see above). Eligibility must be determined at a Local Office of Family and Children (listed at the second web site above); however, many enrollment centers offer application forms.

Notes: \_\_\_\_\_  
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## HOOSIER RX

HoosierRx provides 50% off of prescription drug costs for eligible seniors, up to an annual cap. To be eligible, individuals must be 65 years of age or older, an Indiana resident, without prescription coverage or Medicaid and within the eligible income limitations.

State Agency: Indiana Family and Social Services Administration

[www.in.gov/fssa/hoosierx/](http://www.in.gov/fssa/hoosierx/)

866.267.4679

Local Entity: The application is available on the Internet ([www.in.gov/fssa/hoosierx/application/](http://www.in.gov/fssa/hoosierx/application/)) and may be mailed to the HoosierRx program. Information is also available through Area Agencies on Aging (see above)..

Notes: \_\_\_\_\_  
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*Services for the Disabled*

## MEDICAID FOR THE DISABLED

Medicaid provides comprehensive medical services to people with severe medical conditions that has lasted or is expected to last for four years or more and which prohibit them from working. There may be modest cost sharing requirements for prescription drugs and transportation.

State Agency: Indiana Family and Social Services Administration, Office of Medicaid Policy and Planning  
[www.in.gov/fssa/servicedisabl/medicaid/index.html](http://www.in.gov/fssa/servicedisabl/medicaid/index.html)  
[www.in.gov/fssa/children/dfc/directory/index.html](http://www.in.gov/fssa/children/dfc/directory/index.html)

Local Entity: Applicants may visit their Local Office of Family and Children (listed on second web site above). Information will be given to eligible applicants about participating physicians in their area.

Notes: \_\_\_\_\_  
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## CHILDREN'S SPECIAL HEALTH CARE SERVICES (CSHCS)

CSHCS provides basic health and dental services, as well as intensive services related to the child's eligible medical condition; CSHCS serves children up to 21 years of age with a qualifying severe chronic medical condition, in families up to 250% of the FPL.

State Agency: Indiana State Department of Health  
Children's Special Health Care Services 800.475.1355  
Indiana Family Helpline 800.433.0746

Local Entity: Applicants may visit their Local Office of Family and Children (see web site with directory above), a Systems Point of Entry (see web site on page 10), a participating physician's office or Riley Hospital for Children.

Notes: \_\_\_\_\_

## HOME AND COMMUNITY-BASED WAIVER SERVICES

Comprehensive medical services are provided through Medicaid waivers for home and community-based care. The waivers include an autism waiver, Intermediate Care Facility/Mental Retardation (ICF/MR) waiver and a medically fragile children's waiver.

State Agency: Indiana Family and Social Services Administration  
Division of Disability, Aging and Rehabilitative Services  
[www.state.in.us/fssa/elderly/medicaid/index.html](http://www.state.in.us/fssa/elderly/medicaid/index.html)  
[www.state.in.us/fssa/elderly/aaa/index.html](http://www.state.in.us/fssa/elderly/aaa/index.html)

Local Entity: Applications are taken at the local Area Agency on Aging (listed at second web site above).

Notes: \_\_\_\_\_  
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## ***Public Information, Education & Community Service***

### **BABY FIRST CAMPAIGN**

The *Baby First* campaign is a multimedia campaign (television, radio, print advertising, billboards and magazines) to decrease infant mortality. The Indiana State Department of Health, in cooperation with the Indiana Perinatal Network, provides an educational packet for pregnant women that is available from the Indiana Family Helpline.

State Agency: Indiana State Department of Health, Maternal and Child Health  
Indiana Family Helpline 800.433.0746

Local Entity: Educational information is available through the Indiana Family Helpline.

Notes: \_\_\_\_\_  
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### **INDIANA FAMILY HELPLINE**

The Indiana Family Helpline is a service for Indiana families of childbearing age. The helpline answers questions relating to Maternal and Child Health services, Children with Special Health Care Services (CSHCS), WIC services and other concerns of callers throughout the state. The helpline is also available to assist professionals in obtaining consultation and information regarding these programs and issues in order to assist their clients. Information may be provided regarding health services, health education, support groups, prevention of certain conditions and other services available in the state (M-F, 7:30am-5pm).

State Agency: Indiana State Department of Health  
[www.in.gov/isdh/programs/mch/ifh.htm](http://www.in.gov/isdh/programs/mch/ifh.htm)  
1.800.433.0746

Notes: \_\_\_\_\_  
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### **BUILDING BRIGHT BEGINNINGS**

The Building Bright Beginnings initiative is an umbrella encompassing many public education initiatives around healthier starts for Indiana children. The initiative itself provides a parent packet to every newborn's parents in Indiana, in cooperation with the delivery hospitals around the state. The packet includes a developmental calendar and resources for new parents. The web site (address below) also contains important information about child development and how one can get involved in promoting early child development.

State Agency: Indiana Family and Social Services Administration and the Office of the Governor  
[www.in.gov/fssa/children/bbb/index.html](http://www.in.gov/fssa/children/bbb/index.html)  
Indiana Family Helpline 800.433.0746

Notes: \_\_\_\_\_  
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## INDIANA KIDSTEPS MAGAZINE

The First Steps quarterly magazine, *KIDSteps*, provides information to families, providers, service coordinators, medical professionals and others who have a special interest in the successes and challenges of early intervention and early childhood development in Indiana and neighboring states. The magazine is free of charge for single copies. To request a free subscription, write to:

KIDSteps Magazine  
c/o PostMasters, Attn: Michelle  
2826 South Calhoun St.  
Fort Wayne, IN 46807

Notes: \_\_\_\_\_  
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## INDIANA CENTER ON EARLY CHILDHOOD DEVELOPMENT

Established July 1, 2000, the Center is a clearinghouse for services and a catalyst for research which impacts children from birth to five years of age and their families. The web site includes a wealth of information for parents, families, early childhood caregivers, and researchers to review and discuss online.

State Agency: Indiana Family and Social Services Administration and the Office of the Governor  
[www.inchildren.org](http://www.inchildren.org)  
1.800.CHILDREN (800.244.5373)

Notes: \_\_\_\_\_  
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## SIMPLE STEPS

The Simple Steps Campaign, a Building Bright Beginnings initiative, provides Indiana families with basic guidance to protect their children from environmental threats. The goal is to help parents identify simple steps they can take to protect their children. This campaign includes brochures; bus placards; billboards; posters; and publications including a newsletter, *Simple Steps for Raising Healthy Kids*, and a manual, *Protecting Children from Environmental Threats*, with pollution prevention information, environmental health information, and fun activities for teachers, children and families.

State Agency: Indiana Department of Environmental Management, Office of Pollution Prevention and Technical Assistance, Office of Planning and Assessment, and the Office of the Governor  
[www.in.gov/idem/kids/envhealth.html](http://www.in.gov/idem/kids/envhealth.html)  
800.451.6027, press zero and ask for extension 3-5628  
Indiana Family Helpline 800.433.0746

Notes: \_\_\_\_\_  
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## INDIANA CHILD CARE COLLECTION

The Indiana Child Care Collection is a series of award-winning videos that provide information on improving the quality of child care. Videos may be purchased at the web site below, and the programs are shown on local PBS television stations periodically.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Child Development  
[www.in.gov/fssa/children/bcd/videos.html](http://www.in.gov/fssa/children/bcd/videos.html)

Notes: \_\_\_\_\_  
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## SEEK AND DEMAND QUALITY CHILD CARE INITIATIVE

The Indiana Family and Social Services Administration, in cooperation with the Indiana Association for Child Care Resource and Referral, provides information to parents on how to find high quality child care for their children. The initiative also recruits and trains child care providers to expand access to quality care. The new Indiana Child Care Finder allows visitors to identify licensed child care providers in their area and few any complaints or inspection results held by the State of Indiana.

State Agency: Indiana Family and Social Services Administration  
[www.in.gov/fssa/children/bcd/famchd.html](http://www.in.gov/fssa/children/bcd/famchd.html)  
Child Care Finder: [www.carefinderindiana.org/](http://www.carefinderindiana.org/)

State Entity: Indiana Association for Child Care Resource and Referral  
[www.iaccrr.org](http://www.iaccrr.org)  
888.463.5473

Notes: \_\_\_\_\_  
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## ALCOHOL, TOBACCO AND OTHER DRUG PREVENTION SERVICES

ATOD prevention services include teen and middle level leadership training through the juvenile Justice Task Force, Inc. After-school substance abuse prevention programs are provided for youth 10 to 14 years of age. Services are targeted to teens at moderate risk, and funds are provided for training to participants under 200% of the federal poverty level.

State Agency: Indiana Family and Social Services Administration, Division of Mental Health  
[www.in.gov/fssa/servicemental/faq/2cDirectory.html](http://www.in.gov/fssa/servicemental/faq/2cDirectory.html)

Local Entity: Agencies across the state are on contract with the Division of Mental Health to provide addiction prevention services (see web site above). More information about prevention services may be found at [www.drugs.indiana.edu](http://www.drugs.indiana.edu).

Notes: \_\_\_\_\_  
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## INDIANA TOBACCO PREVENTION AND CESSATION

The Indiana Tobacco Prevention Use and Cessation (ITPC) Board is overseen by a 22-member Governor-appointed board and administers an annual budget of \$32.5 million in order to meet program goals. Programs of the agency include a statewide media campaign, enforcement of state laws regarding youth access to tobacco and community-based programs such as those that seek to prevent youth from starting to smoke and to help Hoosiers who are ready to quit.

State Agency: Indiana Tobacco Prevention and Cessation  
[www.in.gov/itpc](http://www.in.gov/itpc)  
317.234.1787

Local Entity: Local contacts and information may be found at [www.in.gov/itpc/Community.asp](http://www.in.gov/itpc/Community.asp)

Notes: \_\_\_\_\_  
\_\_\_\_\_

## INDIANA RESPECT (Indiana Reduces Early Sex and Pregnancy by Educating Children and Teens)

Indiana RESPECT includes a Community Grant Program, Statewide Media Campaign and Technical Assistance and Training. Efforts are focused on adolescent pregnancy prevention.

State Agency: Indiana State Department of Health  
317.233.1246  
FAX 317.233.1299

Local Entity: Various community-based, not-for-profit youth-serving organizations, including schools, congregations and community agencies. Marketing materials, including TV, radio and print ads, booklets and posters, are available at the numbers above.

Notes: \_\_\_\_\_  
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## FAMILIES, SCHOOLS &amp; COMMUNITIES: INDIANA PARTNERSHIPS CENTER

The Indiana Partnerships Center hosts workshops for parents, education professional and community organizations to inform communities about strategies to build successful partnerships with schools to improve student success. The Center also can provide information and resources about how to become a partner in learning, supporting parental engagement and other vital educational activities.

State Entity: Indiana Partnerships Center  
[www.partners-in-learning.org](http://www.partners-in-learning.org)  
800.964.4746

Notes: \_\_\_\_\_  
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## PARENT POWER

Every child's first teachers are adults in the home -- and all adults want their children to do well. Parents and other adults with responsibilities for children are hungry for advice on how best to help kids succeed in school. National Education Association's booklet "Parent Power" offers grade-level specific activities that can bolster learning in math, writing, reading, and science. Expressly designed for use at home, the suggestions in "Parent Power" can help parents become more active 'teachers' in their children's lives. Booklets available from the NEA.

Federal Entity: National Education Association  
[www.nea.org/parents/](http://www.nea.org/parents/)  
202.833.4000

Notes: \_\_\_\_\_  
\_\_\_\_\_

## 21<sup>st</sup> CENTURY SCHOLARS

The Twenty-first Century Scholars Program is Indiana's National Early Intervention Scholarship and Partnership Program (NEISP). It grants tuition scholarships for higher education at public or private institutions in Indiana to eligible young people who apply for the program and fulfill a commitment to the state. The program was established to reduce the number of students who withdraw from high school before graduation, in addition to increasing the number of students who are prepared to enter the workforce upon graduation.

State Agency: State Student Assistance Commission of Indiana  
[www.in.gov/ssaci/programs/21st.html](http://www.in.gov/ssaci/programs/21st.html)  
317.233-2100; Hotline 800.992.2076

Local Agency: Local Schools.

Notes: \_\_\_\_\_  
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## LEARN AND SERVE AMERICA

The Learn and Serve America Program integrates service into schools through a method called "service learning." The program provides grants to schools, colleges and community-based organizations to support community service activities for students from kindergarten through higher education.

Federal Entity: National Corporation for Community Service  
[www.learnandserve.org](http://www.learnandserve.org)

State Entity: Indiana Commission on Community Service and Volunteerism  
[www.in.gov/iccsv](http://www.in.gov/iccsv)  
317.233.4273

Notes: \_\_\_\_\_  
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## AMERICORPS

AmeriCorps engages members, at least 17 years of age, to work full-time in a community setting in exchange for a living allowance and education award for college or student loans. AmeriCorps Programs in Indiana offer services that include: tutoring elementary/middle school children; accessing service to help overcome homelessness, poverty and addiction; provide services to the elderly and disabled; work to break the cycle of domestic and family violence; assist low-income citizens with legal needs; environmentally focused service; prepare incarcerated youth for return to local communities; and teach conflict-resolution skills.

Federal Entity: National Corporation for Community Service  
[www.americorps.org](http://www.americorps.org)

State Entity: Indiana Commission on Community Service and Volunteerism  
[www.in.gov/iccsv](http://www.in.gov/iccsv)  
317.233.4273

Notes: \_\_\_\_\_  
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## SENIOR CORPS

Senior Corps taps the skills, talents, and experience of more than half a million Americans age 55 and older to meet community needs in education, the environment, public safety, homeland security, and other areas. Senior Corps is administered by the Corporation for National and Community Service, which also oversees AmeriCorps and Learn and Serve America. More than 10,500 seniors in Indiana contribute their time and talents to these wonderful initiatives.

Federal Entity: National Corporation for Community Service  
[www.seniorcorps.org](http://www.seniorcorps.org)

State Entity: Indiana Commission on Community Service and Volunteerism  
[www.in.gov/iccsv](http://www.in.gov/iccsv)  
317.233.4273

Notes: \_\_\_\_\_  
\_\_\_\_\_

## STEP AHEAD

Step Ahead is a comprehensive, statewide process, which provides a coordinated approach to deliver needed services to individuals, children and families in their communities. Local Step Ahead Councils work to assess the community's needs and provide an arena for collaboration among agencies to meet those needs effectively.

State Agency: Indiana Family and Social Services Administration  
Division of Communications Policy and Planning  
<http://www.in.gov/fssa/children/stepahead/index.html>  
(317) 233-4454

Local Agency: Information for county Step Ahead coordinators via the website above.

Notes: \_\_\_\_\_  
\_\_\_\_\_

## *Early Intervention & Prevention*

### HEALTHY FAMILIES INDIANA (HFI)

HFI provides voluntary in-home visitation services to new parents identified by a local Healthy Families Assessment Worker. With consent, families will be linked to a Family Support Worker for weekly home visits for up to one year. Workers support the new parent with parental training and requested assistance.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
[www.in.gov/fssa/families/protection/dfchealthy.html](http://www.in.gov/fssa/families/protection/dfchealthy.html)  
[www.in.gov/fssa/children/dfc/directory/index.html](http://www.in.gov/fssa/children/dfc/directory/index.html)

Local Entity: Healthy Families contracts with different local entities. For more information, contact a Local Office of Family and Children (see directory at second web site above) or 317.232.4770

Notes: \_\_\_\_\_  
\_\_\_\_\_

## INDIANA CHILDHOOD LEAD POISONING PREVENTION

The Indiana Childhood Lead Poisoning Prevention Program (ICLPPP) provides blood lead screening to children from birth to six years of age. Reports are provided to the health care provider of the child. If levels are high, local health care providers and health department staff provide follow-up for the family.

State Agency: Indiana State Department of Health  
[www.in.gov/isdh/programs/lead/index.htm](http://www.in.gov/isdh/programs/lead/index.htm)  
[www.in.gov/isdh/links/local\\_dep/index.htm](http://www.in.gov/isdh/links/local_dep/index.htm)  
Indiana Family Helpline 800.433.0746

Local Entity: Local health departments (see list at second web site above) and over 500 health care providers.

Notes: \_\_\_\_\_  
\_\_\_\_\_

## FIRST STEPS

First Steps provides comprehensive services, including health services, therapies, counseling, diagnostics, transportation and service coordination, to children from birth to three years of age who are at risk of developmental delay.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Child Development  
[www.in.gov/fssa/first\\_step/](http://www.in.gov/fssa/first_step/)  
[www.in.gov/fssa/first\\_step/pdf/contacts.pdf](http://www.in.gov/fssa/first_step/pdf/contacts.pdf)  
800.441.STEP

Local Entity: Applications are taken at Systems Points of Entry (see second web site above).

Notes: \_\_\_\_\_  
\_\_\_\_\_

## Income & Work Supports

### Income Supports

#### FEDERAL EARNED INCOME TAX CREDIT (EITC)

The EITC provides a refundable tax credit up to \$4,140 to families with one child who earn less than \$29,201, families with more than one child who earn less than \$33,178, or single people who earn less than \$11,060 per year.

Federal Agency: Internal Revenue Service  
[www.irs.gov/individuals/article/0,,id=96456,00.html](http://www.irs.gov/individuals/article/0,,id=96456,00.html)  
800.829.1040

Local Entity: Brochures, posters, speakers, etc. are available through Taxpayer Education 317.226.5391

Notes: \_\_\_\_\_  
\_\_\_\_\_

#### INDIANA EARNED INCOME CREDIT (EIC)

The Indiana EIC provides a refundable state tax credit of up to \$408 to families with at least one child with an income of less than \$12,000 per year, at least 80% of which is earned.

State Agency: Indiana Department of Revenue  
[www.in.gov/dor/taxforms/02pdfs/02-eic.pdf](http://www.in.gov/dor/taxforms/02pdfs/02-eic.pdf)  
Indiana information about Earned Income Credits may be found at the following website:  
[www.in.gov/fssa/eitc](http://www.in.gov/fssa/eitc)

Notes: \_\_\_\_\_  
\_\_\_\_\_

#### TEMPORARY ASSISTANCE TO NEEDY FAMILIES (TANF)

TANF provides cash assistance to families under 25% of the poverty level, until they reach the poverty level. TANF-eligible adults are also eligible for employment services through the Indiana Manpower and Comprehensive Training Program (IMPACT, see page 17).

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Family Resources  
[www.in.gov/fssa/families/tanf/index.html](http://www.in.gov/fssa/families/tanf/index.html)  
[www.in.gov/fssa/children/dfc/directory/index.html](http://www.in.gov/fssa/children/dfc/directory/index.html)

Local Entity: TANF applications are taken at a Local Office of Family and Children (see second web site above).

Notes: \_\_\_\_\_  
\_\_\_\_\_

*Savings Incentives*

## INDIVIDUAL DEVELOPMENT ACCOUNTS (IDAs)

IDAs provide a match of \$3 for every \$1 saved by an individual, up to \$900 per year. Eligible individuals are TANF recipients and families with an income below 150% of the federal poverty level.

State Agency: Indiana Department of Commerce, Community Development Division  
[www.state.in.us/doc/communities/indev\\_index.html](http://www.state.in.us/doc/communities/indev_index.html)

Local Entity: Approximately 40 non-profit organizations participate in the IDA program. A list of local organizations may be found at the web site above under "Participating Organizations."

Notes: \_\_\_\_\_  
\_\_\_\_\_

*Crisis Intervention*

## GENERAL ASSISTANCE/TOWNSHIP TRUSTEES

The 1,008 township trustees throughout the state provide varying levels of "poor relief" through local property tax levies. Services range from crisis intervention to job training and placement in some of the larger townships.

Local Entity: Township trustees throughout the State are listed on the Indiana Township Association web site, [www.indianatownshipassoc.org/locate.html](http://www.indianatownshipassoc.org/locate.html)

Notes: \_\_\_\_\_  
\_\_\_\_\_

*Employment Services*

## INDIANA MANPOWER &amp; COMPREHENSIVE TRAINING PROGRAM

IMPACT provides services designed to help recipients of Food Stamps (see page 15) and TANF (see page 11) achieve economic self-sufficiency through education, training, job search and job placement activities. Supportive services, like transportation and child care, are also provided.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Family Resources  
[www.in.gov/fssa/families/impact/index.html](http://www.in.gov/fssa/families/impact/index.html)  
[www.in.gov/fssa/children/dfc/directory/index.html](http://www.in.gov/fssa/children/dfc/directory/index.html)

Local Entity: IMPACT is handled by the Local Offices of Family and Children (see second web site above).

Notes: \_\_\_\_\_  
\_\_\_\_\_

**WELFARE-TO-WORK**

Welfare-to-Work provides intensive training and supportive services to overcome barriers to work. Eligibility may be established in several ways.

70% of funds expended must be spent on individuals who fit one of the following categories:

- (1) long-term TANF recipients who have received assistance for at least 30 months (consecutive or not) or who are within 12 months of reaching TANF time limits; or
- (2) non-custodial parents who:
  - a. are unemployed, underemployed or having difficulty paying child support obligations; **AND**
  - b. enter into a personal responsibility contract under which they commit to cooperating in establishing paternity and paying child support, and participating in services to increase their employment, earnings and support of their children; **AND**
  - c. have a minor child who received TANF during the previous year or who is eligible for TANF, Food Stamps, Supplemental Security Income (SSI) or Hoosier Healthwise (up to 200% of the federal poverty level); or
- (3) former TANF recipients who have exhausted benefits due to time limits.

A project that serves non-custodial parents must consult with domestic violence organizations in developing projects for this population.

30% of funds expended must be spent on individuals who belong to one of the following categories:

- (1) custodial parents with income below the poverty line;
- (2) youth (aged 18-25) who have previously received foster care; or
- (3) TANF recipients with significant barriers to self-sufficiency recognized by the local WIB.

State Agency: Indiana Department of Workforce Development  
[www.in.gov/dwd/workforce\\_serv/other/wtw/](http://www.in.gov/dwd/workforce_serv/other/wtw/)  
[www.in.gov/dwd/workforce\\_serv/workone/](http://www.in.gov/dwd/workforce_serv/workone/)  
1.888.WorkOne

Local Entity: Information/referrals available at local WorkOne Centers (listed at second web site above).

Notes: \_\_\_\_\_  
\_\_\_\_\_

**WORKFORCE INVESTMENT ACT TITLE I ADULT AND DISLOCATED WORKER PROGRAM (WIA)**

The WIA program funds services available in WorkOne Centers across the State. Services include skills assessments, job search and placement assistance, career counseling, training services and supportive services. More intensive services are only offered to those individuals who are unable to find employment after receiving basic services.

State Entity: Department of Workforce Development  
[www.in.gov/dwd/workforce\\_serv/wia/](http://www.in.gov/dwd/workforce_serv/wia/)  
[www.in.gov/dwd/workforce\\_serv/workone/](http://www.in.gov/dwd/workforce_serv/workone/)  
1.888.WorkOne

Local Entity: WorkOne Centers provide services directly and are listed at the second website above.

Notes: \_\_\_\_\_  
\_\_\_\_\_

**EMPLOYMENT SERVICES FOR VETERANS**

The Employment Services for Veterans program develops job and training opportunities for veterans, with special emphasis on veterans with service-connected disabilities. Specialists also provide direct services to veterans enabling them to be competitive in the labor market. Local Veterans' Employment Representatives (LVERs) monitor job listings from Federal contractors; promote and monitor participation of veterans in federally funded employment and training programs; and cooperate with the Department of Veteran Affairs to identify and aid veterans who need work-specific prosthetic devices.

State Agency: Indiana Department of Workforce Development  
[www.in.gov/dwd/job\\_seekers/veterans.html](http://www.in.gov/dwd/job_seekers/veterans.html)  
[www.in.gov/dwd/workforce\\_serv/workone/](http://www.in.gov/dwd/workforce_serv/workone/)  
1.888.WorkOne

Local Entity: WorkOne Centers provide services directly and are listed at the second website above.

Notes: \_\_\_\_\_  
\_\_\_\_\_

## TRADE ADJUSTMENT ASSISTANCE (TAA) PROGRAM

The Trade Adjustment Assistance (TAA) program is a federal entitlement program that provides aid to workers who lose their jobs or whose hours of work and wages are reduced as a result of increased imports. Participants may be eligible for training, job search and relocation allowances, income support and other re-employment services.

State Entity: Indiana Department of Workforce Development  
[www.in.gov/dwd/workforce\\_serv/other/taa/](http://www.in.gov/dwd/workforce_serv/other/taa/)  
[www.in.gov/dwd/workforce\\_serv/workone/](http://www.in.gov/dwd/workforce_serv/workone/)  
1.888.WorkOne

Local Entity: WorkOne Centers provide services directly and are listed at the second website above.

Notes: \_\_\_\_\_  
\_\_\_\_\_

## NAFTA-TRANSITIONAL ADJUSTMENT ASSISTANCE (NAFTA-TAA) PROGRAM

The NAFTA-TAA program assists workers who lose their jobs or whose hours of work and wages are reduced as a result of trade with Canada or Mexico. The NAFTA-TAA program provides affected workers with both rapid and early response to the threat of unemployment and the opportunity to engage in long-term training while receiving income support.

State Entity: Indiana Department of Workforce Development  
[www.in.gov/dwd/workforce\\_serv/other/taa/](http://www.in.gov/dwd/workforce_serv/other/taa/)  
[www.in.gov/dwd/workforce\\_serv/workone/](http://www.in.gov/dwd/workforce_serv/workone/)  
1.888.WorkOne

Local Entity: WorkOne Centers provide services directly and are listed at the second website above.

Notes: \_\_\_\_\_  
\_\_\_\_\_

## COMMUNITY COLLEGE OF INDIANA

Community College of Indiana (CCI) is an Ivy Tech-Vincennes Partnership that provides accessible and affordable education, training and support services in many locations throughout the State. Associate degrees and technical programs are available to prepare students to compete in the workforce.

State Entity: Community College of Indiana  
[www.ccindiana.net/](http://www.ccindiana.net/)  
1.888.489.5463

Local Entity: Individual locations of community college campuses may be found on the website above.

Notes: \_\_\_\_\_  
\_\_\_\_\_



## WORK OPPORTUNITY TAX CREDIT PROGRAM

The Work Opportunity Tax Credit (WOTC) is a federal income tax credit for employers authorized by the Small Business Job Protection Act of 1996. The WOTC encourages employers to hire job seekers who are traditionally difficult to place in jobs or have trouble gaining experience in the job market.

State Entity: Indiana Department of Workforce Development  
[www.in.gov/dwd/employer/requirements/wotc.html](http://www.in.gov/dwd/employer/requirements/wotc.html)  
[www.in.gov/dwd/workforce\\_serv/workone/](http://www.in.gov/dwd/workforce_serv/workone/)  
1.888.WorkOne

Local Entity: WorkOne Centers, listed at the second website above, provide WOTC information.

Notes: \_\_\_\_\_  
\_\_\_\_\_

## UNEMPLOYMENT INSURANCE

Unemployment Insurance provides short-term cash benefits to those who are able to work, but lost a job through no fault of their own. The Workforce Development office also has resources to assist participants in finding a new job, including a database of job openings and professional development opportunities.

State Agency: Indiana Department of Workforce Development  
[www.in.gov/dwd/job\\_seekers/ui.html](http://www.in.gov/dwd/job_seekers/ui.html)  
888.WorkOne

Local Entity: Applicants may visit a local Work One Center (see list on web site above).

Notes: \_\_\_\_\_  
\_\_\_\_\_

## VOCATIONAL REHABILITATION (VR)

VR provides comprehensive, coordinated services to eligible individuals with disabilities to prepare for, enter, engage in and retain employment consistent with each individual's resources, priorities, abilities and informed choice. Persons eligible for VR services include those who have a physical or mental impairment; whose impairment is a substantial impediment to employment; who can benefit in terms of an employment outcome from the provision of VR services; and who require services to help prepare for gainful employment.

State Agency: Indiana Family and Social Services Administration  
Division of Disability, Aging and Rehabilitative Services  
[www.in.gov/fssa/servicedisabl/vr/index.html](http://www.in.gov/fssa/servicedisabl/vr/index.html)  
[www.in.gov/fssa/servicedisabl/vr/offices.html](http://www.in.gov/fssa/servicedisabl/vr/offices.html)

Local Entity: Local Vocational Rehabilitation Offices are listed at the second web site above.

Notes: \_\_\_\_\_  
\_\_\_\_\_

**TEACHER EDUCATION AND COMPENSATION HELPS (T.E.A.C.H.)**

T.E.A.C.H. provides scholarships for 80% of the tuition costs for child care professionals to complete a Child Development Associate (CDA) credential, receive national credentialing or obtain a two-year Associate's Degree in early childhood development. Eligible professionals must have a high school diploma or GED, live in Indiana and work in a licensed or registered child care program. Scholarships are limited to funds available.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Child Development

Indiana Association for the Education of Young Children  
[www.iaeyc.org/new/home.asp?in\\_page=pro\\_dev](http://www.iaeyc.org/new/home.asp?in_page=pro_dev)  
800.657.7577

Notes: \_\_\_\_\_  
\_\_\_\_\_

*Nutrition Assistance***WOMEN, INFANTS AND CHILDREN (WIC)**

The WIC (Women, Infants and Children) program provides nutrition education and counseling, medical and social referrals, and supplemental food to women and children under 185% of the federal poverty level. Eligibility is limited to pregnant women, breast-feeding women up to one year after delivery, postpartum women up to six months after delivery, infants and children under five.

State Agency: Indiana State Department of Health  
[www.in.gov/isdh/programs/wic/index.htm](http://www.in.gov/isdh/programs/wic/index.htm)  
Indiana Family Helpline 800.433.0746

Local Entity: The Indiana Family Helpline will refer callers to their county WIC office. They are also listed at the web site above.

Notes: \_\_\_\_\_  
\_\_\_\_\_

## FOOD STAMPS

Food Stamps provide food coupons, and will soon offer swipe cards, which are used to purchase food from certified grocery stores. Employment and training services, through IMPACT, are also available for certain Food Stamp recipients. Eligibility is limited to those with income below 100% of the federal poverty level (net income and asset standard), who meet residency and participation requirements.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
[www.in.gov/fssa/families/stamps/index.html](http://www.in.gov/fssa/families/stamps/index.html)  
[www.in.gov/fssa/children/dfc/directory/index.html](http://www.in.gov/fssa/children/dfc/directory/index.html)

Local Entity: Applicants may visit their Local Office of Family and Children (see directory at web site above).

Notes: \_\_\_\_\_  
\_\_\_\_\_

## THE EMERGENCY FOOD ASSISTANCE PROGRAM (TEFAP)

A variety of food products are provided to food pantries and soup kitchens throughout the state through TEFAP. Food pantries serve families under 125% of the federal poverty level; soup kitchens serve all families in need.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
[www.in.gov/fssa/families/housing/cdp.html](http://www.in.gov/fssa/families/housing/cdp.html)  
[www.cfs.purdue.edu/safefood/sfhungry.html](http://www.cfs.purdue.edu/safefood/sfhungry.html)

Local Entity: Organizations participating in TEFAP are listed at the first web site above. An online directory of food assistance organizations is available from the *Safe Food for the Hungry* initiative of the Cooperative Extension Service at the second web site above. Printed directories can be requested through 888.EXT.INFO.

Notes: \_\_\_\_\_  
\_\_\_\_\_

## FREE AND REDUCED SCHOOL BREAKFAST AND LUNCH

Services provided include the National School Lunch and School Breakfast Programs, Special Milk Program, Food Distribution Program, Supplemental Food Program (Child and Adult Care Food Program only), and After School Snack Program. Children under 130% FPL are eligible for free meals and under 185% FPL are eligible for reduced price meals.

State Agency: Indiana Department of Education, Division of School and Community Nutrition  
<http://ideanet.doe.state.in.us/food/>  
800.537.1142

Local Entity: Public and participating private schools, child care providers and other agencies serving meals.

Notes: \_\_\_\_\_  
\_\_\_\_\_

*Housing Assistance*

## SECTION 8 RENTAL HOUSING VOUCHERS

Section 8 provides rent vouchers to applicants, according to date of application and local preferences, to families under 50% of the median income of the area (as funding allows, with frequent waitlists). Some local agencies also provide family self-sufficiency services to their voucher holders.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
[www.in.gov/fssa/families/housing/hs.html](http://www.in.gov/fssa/families/housing/hs.html)  
[www.in.gov/fssa/families/housing/cap.html](http://www.in.gov/fssa/families/housing/cap.html)  
800.622.4973, ext. 7059

Local Entity: Section 8 is available through the local Community Action Agency (see directory at second web site above). The largest cities have their own Housing Authorities.

Notes: \_\_\_\_\_  
\_\_\_\_\_

## GUARANTEED RURAL HOUSING LOANS

GRH loans are available to low-to-moderate-income (up to 115% of the median income for the county) individuals or households to purchase homes in rural areas. Funds can be used to build, repair, renovate or relocate a home, or to purchase and prepare sites, including providing water and sewage facilities. Families must be without adequate housing, but be able to afford the mortgage payments, including taxes and insurance. In addition, applicants must be unable to obtain credit elsewhere, yet have reasonable credit histories. Loans are for 30 years. The promissory note interest rate is set by the lender. There is no required down payment.

State Entity: Indiana Rural Development State Office  
[www.rurdev.usda.gov/in](http://www.rurdev.usda.gov/in)  
317.290.3100

Local Entity: County rural development offices may be found at [www.rurdev.usda.gov/in/map.htm](http://www.rurdev.usda.gov/in/map.htm)

Notes: \_\_\_\_\_  
\_\_\_\_\_

## SECTION 502 DIRECT LOANS

502 Direct Loans are directly funded by the government. These loans are available for low and very low-income (up to 80% of the median income for the county) households to become homeowners. Applicants may obtain 100% financing to purchase an existing dwelling, purchase a site and construct a dwelling, or purchase newly constructed dwellings located in rural areas. There is no down payment required. Mortgage payments are based on the household's adjusted income. Funds can be used to build, repair, renovate or relocate a home, or to purchase and prepare sites, including providing water and sewage facilities. Families must be without adequate housing, but be able to afford the mortgage payments, including taxes and insurance. These payments are typically within 22 to 26 percent of an applicant's income. In addition, applicants must be unable to obtain credit elsewhere, yet have reasonable credit histories.

State Entity: Indiana Rural Development State Office  
[www.rurdev.usda.gov/in](http://www.rurdev.usda.gov/in)  
317.290.3100

Local Entity: County rural development offices may be found at [www.rurdev.usda.gov/in/map.htm](http://www.rurdev.usda.gov/in/map.htm)

Notes: \_\_\_\_\_  
\_\_\_\_\_

## MUTUAL SELF-HELP HOUSING PROGRAM (SECTION 523)

The Mutual Self-Help Housing Program makes homes affordable by enabling future homeowners to work on homes themselves. With this investment in the home, or "sweat equity," each homeowner pays less for his or her home. Each qualified applicant is required to complete 65% of the work to build his or her home. Technical assistance grants and site loans are provided to nonprofit and local government organizations, which supervise groups of 5 to 12 enrollees in the program. Members of each group help work on each other's homes, moving in only when all the homes are completed. Once accepted into the Self-Help Housing Program, each individual enrollee generally applies for a Single-Family Housing Direct Loan (Section 502).

State Entity: Indiana Rural Development State Office  
[www.rurdev.usda.gov/in](http://www.rurdev.usda.gov/in)  
317.290.3100

Local Entity: County rural development offices may be found at [www.rurdev.usda.gov/in/map.htm](http://www.rurdev.usda.gov/in/map.htm)

Notes: \_\_\_\_\_  
\_\_\_\_\_

## HOME REPAIR LOAN AND GRANT PROGRAM (SECTION 504)

For very low income families who own homes in need of repair, the Home Repair Loan and Grant Program offers loans and grants for renovation. The program also provides funds to make a home accessible to someone with disabilities. Money may be provided, for example, to repair a leaky roof; to replace a wood stove with central heating; to construct a front-door ramp for someone using a wheelchair; or to replace an outhouse and pump with running water, a bathroom, and a waste disposal system. Homeowners 62 years and older may be considered for home improvement grants if they cannot repay the loan. Other low-income families and individuals may receive loans at a 1% interest rate directly from the Rural Housing Service.

State Entity: Indiana Rural Development State Office  
[www.rurdev.usda.gov/in](http://www.rurdev.usda.gov/in)  
317.290.3100

Local Entity: County rural development offices may be found at [www.rurdev.usda.gov/in/map.htm](http://www.rurdev.usda.gov/in/map.htm)

Notes: \_\_\_\_\_  
\_\_\_\_\_

### *Utility Services*

## ENERGY ASSISTANCE

Families under 125% of the federal poverty level receive heating assistance during the winter and may receive cooling assistance, through the purchase of fans, during the summer.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Family Resources  
[www.in.gov/fssa/families/housing/eas.html](http://www.in.gov/fssa/families/housing/eas.html)  
[www.in.gov/fssa/families/housing/cap.html](http://www.in.gov/fssa/families/housing/cap.html)

Local Entity: Services provided through the local Community Action Agency (see second web page above).

Notes: \_\_\_\_\_  
\_\_\_\_\_

## WEATHERIZATION ASSISTANCE

Families under 125% of the federal poverty level receive residential energy conservation services, including furnace and water health and safety evaluation, repair and replacement; insulation of the attic, sidewalls or other uninsulated areas; and measured, and cost effective air sealing of the structure.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Family Resources  
[www.state.in.us/fssa/families/housing/wap.html](http://www.state.in.us/fssa/families/housing/wap.html)  
[www.state.in.us/fssa/families/housing/cap.html](http://www.state.in.us/fssa/families/housing/cap.html)

Local Entity: Services provided through the local Community Action Agency (see directory on second web page above).

Notes: \_\_\_\_\_  
\_\_\_\_\_

## *Child Support Collections*

## CHILD SUPPORT ENFORCEMENT

Services provided include locating absent parents, establishing paternity, establishing and enforcing support orders, collecting current or past due support payments, and reviewing and adjusting current support orders. All families are eligible for child support enforcement services; however, there is a one-time \$25 fee to begin a case for a family ineligible for TANF or Medicaid.

State Agency: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Child Support  
[www.state.in.us/fssa/children/support/index.html](http://www.state.in.us/fssa/children/support/index.html)  
[www.state.in.us/fssa/children/dfc/directory/index.html](http://www.state.in.us/fssa/children/dfc/directory/index.html)

Local Entity: Local prosecutors, in cooperation with the Child Support Bureau and the local Circuit Court Clerk, provide child support enforcement services. Information is available from the local prosecutor's office or Local Office of Family and Children (see directory at second web site above).

Notes: \_\_\_\_\_  
\_\_\_\_\_

## ***Family Protection and Preservation***

### *Family Violence*

#### DOMESTIC VIOLENCE PREVENTION AND TREATMENT

Domestic violence prevention and treatment services are provided by shelters and service providers around the state and range from emergency shelter to family counseling.

State Entity: Indiana Coalition Against Domestic Violence  
[www.violenceresource.org/](http://www.violenceresource.org/)  
800.332.7385

Local Entity: A library of resources regarding domestic violence are available through the web site above. The toll-free number above may be used to locate a domestic violence service provider or shelter.

Notes: \_\_\_\_\_

\_\_\_\_\_

#### CHILD PROTECTIVE SERVICES

Indiana's Child Protective Services (CPS) protects Indiana's children from further abuse or neglect and prevents, remedies, or assists in solving problems that may result in abuse, neglect, exploitation, or delinquency of children. The 24-hour CPS hotline for reports of suspected abuse or neglect is 800.800.5556.

State Entity: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Family Protection and Preservation  
[www.in.gov/fssa/families/protection/dfcchi.html](http://www.in.gov/fssa/families/protection/dfcchi.html)  
[www.in.gov/fssa/children/dfc/directory/index.html](http://www.in.gov/fssa/children/dfc/directory/index.html)

Local Entity: Child abuse and neglect investigations are handled by the Local Office of Family and Children (see directory at second web site above).

Notes: \_\_\_\_\_

\_\_\_\_\_



*Family Preservation and Placement Services*

## FAMILY PRESERVATION SERVICES

The Family Preservation Program provides services to prevent out-of-home placement or reunifies children and their families in cases of substantiated reports of child abuse or neglect. Services offered to families include education, counseling, visitation, treatment, parent aides, homemaker services and home-based family services.

State Entity: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Family Protection and Preservation  
[www.in.gov/fssa/families/protection/dfcchi.html](http://www.in.gov/fssa/families/protection/dfcchi.html)  
[www.in.gov/fssa/children/dfc/directory/index.html](http://www.in.gov/fssa/children/dfc/directory/index.html)

Local Entity: Family preservation services are offered by the Local Office of Family and Children (see directory at second web site above).

Notes: \_\_\_\_\_  
\_\_\_\_\_

## FOSTER CARE AND ADOPTION SERVICES

The foster care program provides 24-hour care, most often with a relative or foster parent, for children who can no longer safely remain in their homes. Indiana's Special Needs Adoption Program (SNAP) was implemented in 1990 to recruit adoptive families and facilitate the adoptive placement of available children with special needs.

State Entity: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Family Protection and Preservation  
[www.in.gov/fssa/families/protection/dfcfos.html](http://www.in.gov/fssa/families/protection/dfcfos.html)  
[www.in.gov/fssa/families/protection/dfcadopt.html](http://www.in.gov/fssa/families/protection/dfcadopt.html)  
[www.in.gov/fssa/children/dfc/directory/index.html](http://www.in.gov/fssa/children/dfc/directory/index.html)  
Indiana Adoption Initiative [www.in.gov/fssa/adoption/](http://www.in.gov/fssa/adoption/) 888.25.ADOPT

Local Entity: Foster care and adoptive services are handled by the Local Office of Family and Children (see directory at third web site above).

Notes: \_\_\_\_\_  
\_\_\_\_\_

## ***Other Family Services***

### **INDIANA FATHERS AND FAMILIES**

Indiana Fathers and Families provides services designed to strengthen the non-custodial parent's role in the family, especially with his child. Activities promote fiscal responsibility, emotional support and parenting skills.

State Entity: Indiana Family and Social Services Administration, Division of Family and Children  
Bureau of Child Support  
[www.in.gov/fssa/fathers/](http://www.in.gov/fssa/fathers/)  
[www.in.gov/fssa/fathers/providers.html](http://www.in.gov/fssa/fathers/providers.html)  
317.232.4924  
[IMPACT@fssa.state.in.us](mailto:IMPACT@fssa.state.in.us)

Local Entity: FSSA contracts with local organizations to provide Fathers and Families services. A list of current service providers is at the second web site above.

Notes: \_\_\_\_\_  
\_\_\_\_\_

### **FAITHWORKS INDIANA**

FaithWorks Indiana is an initiative to support faith-based organizations' services for Indiana families in need.

State Agency: Indiana Family and Social Services Administration; Department of Workforce Development  
[www.in.gov/fssa/faithworks/](http://www.in.gov/fssa/faithworks/)  
800.599.6043

State Entity: FSSA and DWD contracts with Crowe Chizek to provide technical assistance and support to faith-based organizations that, in turn, apply for funds to provide social services to Hoosier families.

Notes: \_\_\_\_\_  
\_\_\_\_\_

ESTIMATED MEDIAL HOUSEHOLD INCOME BY INDIANA COUNTY: 2000\*

Indiana		\$40,654	
Adams	\$40,240	Lawrence	\$36,404
Allen	\$42,770	Madison	\$37,595
Bartholomew	\$44,514	Marion	\$39,542
Benton	\$38,776	Marshall	\$41,655
Blackford	\$34,952	Martin	\$35,763
Boone	\$51,914	Miami	\$38,110
Brown	\$43,999	Monroe	\$34,288
Carroll	\$42,472	Montgomery	\$40,230
Cass	\$37,420	Morgan	\$46,854
Clark	\$39,020	Newton	\$39,707
Clay	\$36,203	Noble	\$42,016
Clinton	\$39,849	Ohio	\$40,684
Crawford	\$31,855	Orange	\$31,250
Daviess	\$33,287	Owen	\$35,232
Dearborn	\$48,132	Parke	\$34,800
Decatur	\$40,671	Perry	\$35,937
DeKalb	\$44,672	Pike	\$34,641
Delaware	\$34,290	Porter	\$52,733
Dubois	\$45,238	Posey	\$45,131
Elkhart	\$42,901	Pulaski	\$35,823
Fayette	\$37,501	Putnam	\$39,000
Floyd	\$42,614	Randolph	\$34,341
Fountain	\$37,286	Ripley	\$41,036
Franklin	\$43,377	Rush	\$37,736
Fulton	\$37,555	Saint Joseph	\$39,137
Gibson	\$37,092	Scott	\$34,102
Grant	\$35,371	Shelby	\$42,695
Greene	\$33,718	Spencer	\$41,603
Hamilton	\$73,370	Starke	\$34,619
Hancock	\$55,421	Steuben	\$42,524
Harrison	\$42,252	Sullivan	\$32,601
Hendricks	\$57,093	Switzerland	\$34,355
Henry	\$37,682	Tippecanoe	\$39,052
Howard	\$43,944	Tipton	\$46,949
Huntington	\$41,120	Union	\$36,724
Jackson	\$38,860	Vanderburgh	\$36,965
Jasper	\$43,195	Vermillion	\$34,986
Jay	\$34,256	Vigo	\$32,754
Jefferson	\$36,271	Wabash	\$39,301
Jennings	\$36,752	Warren	\$41,142
Johnson	\$51,823	Warrick	\$49,346
Knox	\$31,313	Washington	\$35,480
Kosciusko	\$43,654	Wayne	\$35,087
LaGrange	\$42,369	Wells	\$42,948
Lake	\$39,920	White	\$38,991
LaPorte	\$39,353	Whitley	\$45,219

\*Estimates generated by the U.S. Census Bureau from 2000 Current Population Survey data. These data are intended for reference only. Programs may use different median income data.

### 2002 Annual Income Eligibility Guidelines: Reference for Percent of Poverty Eligibility Levels

	25%	100%	Note 1	125%	130%	143%	150%	180%	185%	200%	Note 2	250%
<i>Family Size</i>	TANF & IMPACT	Food Stamps & IMPACT, Free MCH, Head Start*	Federal EITC for Single, Indiana EIC	Energy, Weatherization and Commodities	Free School Lunch	Child Care Voucher (CCDF)	Hoosier Healthwise (no cost), IDA's	Section 8	WIC, Reduced School Lunch	Hoosier Healthwise Pkg C, Hoosier Assurance Plan	Federal EITC, Family	CSHCS, Family Planning
1	\$2,215	\$8,860	\$10,710	\$11,075	\$11,518	\$12,670	\$13,290	\$15,948	\$16,391	\$17,720	N/A	\$22,150
2	\$2,985	\$11,940	\$12,000	\$14,925	\$15,522	\$17,074	\$17,910	\$21,492	\$22,089	\$23,880	\$28,281	\$29,850
3	\$3,755	\$15,020	\$12,000	\$18,775	\$19,526	\$21,479	\$22,530	\$27,036	\$27,787	\$30,040	\$32,121	\$37,550
4	\$4,525	\$18,100	\$12,000	\$22,625	\$23,530	\$25,883	\$27,150	\$32,580	\$33,485	\$36,200	\$32,121	\$45,250
Add for add'l	\$770	\$3,080	N/A	\$3,850	\$4,004	\$4,404	\$4,620	\$5,544	\$5,698	\$6,160	N/A	\$7,700

\* Head Start has a minimum eligibility of under 100% of the federal poverty guidelines, some local centers may have higher eligibility levels

#### NOTES:

- 1) The Federal Earned Income Tax Credit for single individuals is available to those with an income of less than \$10,710 per year; the Indiana Earned Income Credit is available to those with one or more children and a family income of less than \$12,000 (with at least 80% of that income coming from earnings)
- 2) The Federal Earned Income Tax Credit is available to families with one child with a family income of less than \$28,281 per year and to families with two or more children with a family income of less than \$32,121 per year.

#### ACRONYMS:

TANF: Temporary Assistance to Needy Families  
 IMPACT: Indiana Manpower Placement and Comprehensive Training  
 CCDF: Child Care Development Fund  
 WIC: Women, Infants and Children  
 CSHCS: Children's Special Health Care Services

IDA: Individual Development Account  
 MCH: Maternal and Child Health  
 EITC: Earned Income Tax Credit  
 EIC: Earned Income Credit